

## Vacancy Announcement

<b>Position</b>	<b>Country Logistics Volunteer</b>	<b>Starting date</b>	November/December 2024
<b>Location</b>	Amman, Jordan (to work on our Whole of Syria mission)	<b>Type of contract</b>	Fixed term
<b>Contract duration</b>	6 months (renewable)	<b>Security risk level</b>	Sensitive (2/4)

## About Acted

For the past 30 years, international NGO Acted has been going the last mile to save lives. Currently, Acted supports 20 million people across 43 countries to meet their needs in hard-to-reach areas - and pursues a triple mandate as a humanitarian, environmental and development aid actor. Acted relies on an in-depth knowledge of local territories and contexts to develop and implement relevant long-term actions, with a wide range of local and international partners, building together a "3ZERO" world: Zero Exclusion, Zero Carbon, Zero Poverty.

## Position's context and key challenges

In 2019, 12 million people in Syria were in need of humanitarian assistance, including internally displaced people, host community members and returnees. Among these, 6.2 million are in acute need of water, hygiene, and sanitation assistance, 4.7 million people in need of shelter support and 6.5 million face food insecurity. Active armed conflict displaced 1.6 million people in 2019 alone, including in the northwest of Syria (1 million IDPs concentrated in Idleb) and in the northeast (170 000 IDPs). Overall, in 2019, Syria hosted 6.2 million IDPs, 850,000 of whom were settled in last resort sites (i.e. formal and informal camps) and therefore entirely reliant on humanitarian assistance.

In 2019, Acted continued to deliver multisectoral emergency assistance to conflict affected communities, while supporting their efforts to create opportunities and solutions for recovery. Acted provided large-scale responses to approximately 3 million people through water, hygiene and sanitation, shelter and non-food items, food security and livelihoods, and camp coordination and camp management (CCCM) interventions. In-camp, Acted ensured access to water, sanitation and hygiene for over 364,000 people, and established itself as a key CCCM stakeholder. Out of camp, Acted supported newly displaced households with emergency food and key non-food items to meet their basic needs. Acted also contributed to economic recovery, by supporting livelihoods and providing assistance alongside the agricultural value chain in targeted communities. Through civil society and technical governance mechanisms, Acted further supported the long-term restoration of services to enhance the resilience of conflict-affected communities.

## Key roles and responsibilities

The Logistics Volunteer assists the Country Logistics Manager to reinforce logistics processes in country. He/She will also provide technical support and capacity building to the logistics staff. The Logistics Volunteer may also support the Country Director for logistics management in case of CLM/CLO absence.

### 1. Contribute to improve logistics processes in country

#### 1.1 Procurement

- a) Contribute to maintain the national supplier database up-to-date & to nourish it from existing contracts, as well as market surveys;
- b) Contribute to improve the reliability of the order follow-up, and its dissemination amongst operational teams;
- c) Support major procurement campaigns by providing offers pre-analysis, drafting documentation such as procurement memos & contracts if needed, deploying operational plans under the CLM supervision;

- d) Support the efficient & exhaustive circulation, filing & archiving of procurement documentation as detailed in Acted logistics manual (tender documents, contracts, quotations, etc.);
- e) Review & strengthen the Monthly Procurement follow-up, under the CLM supervision, with logistics & program teams.

### **1.2 Stocks & deliveries**

- a) Support transportation means review, and handle market survey if needed under the CLM supervision;
- b) Support the logistics staff capacity building toward stocks & deliveries documents, tools & processes;
- c) Support the periodic inventories, and clear stock discrepancies in a documented manner;
- d) Support the efficient & exhaustive circulation, filing & archiving of stocks & deliveries documentation as detailed in Acted logistics manual (stock reception vouchers, stocks cards, stock exit forms, etc.);
- e) Review & strengthen the Monthly Stock inventory report, under the CLM supervision, with logistics & program teams.

### **1.3 Fleet, transportation & fuel management**

- a) Support fleet reviews, and fleet prospects under the CLM supervision (market surveys, fleet analysis, etc.)
- b) Support the implementation of user friendly tools for movements & maintenance planning;
- c) Review & strengthen the Monthly Motorized asset report under the CLM supervision, with logistics teams.
- d) Support the efficient & exhaustive circulation, filing & archiving of fleet & transportation documentation as detailed in Acted logistics manual (logbooks, maintenance sheets, administrative authorizations, insurance cards, etc.).

### **1.4 Asset management**

- a) Support assets review, and physical inventories;
- b) Review & strengthen the Monthly asset follow-up per project code, budget line, with a clear location & user for each asset; investigate and document any loss or damage.
- c) Support the efficient & exhaustive circulation, filing & archiving of asset documentation as detailed in Acted logistics manual (registration cards, etc.).

### **1.5 Communications & IT management**

- a) Support communication & IT reviews under the CLM supervision;
- b) Review & strengthen the Monthly communication costs follow-up; investigate and support solving major over-costs;
- d) Support the implementation of the IT plan: handle market surveys of maintenance services, internet connections opportunities, etc. under the CLM supervision;
- e) Support the monthly data back-up (server, emails, etc.) as per replication standards;
- f) Support the efficient & exhaustive circulation, filing & archiving of communication & IT documentation (lease agreements, security assessments, etc.)

### **1.6 Logistics TITANIC**

- a) Cross-check the overall consistency of all logistics TITANIC reports;
- b) Cross-check real data with TITANIC reports under a random strategy, in particular during field visits;
- c) Integrate internal & external audits recommendations into the monthly TITANIC review, as well as regular reviews.

## **2. Train logistics & other staff to logistics procedures & tools**

- a) Under the supervision of the CLM, maintain a training schedule over 6 months for logistics & other staff about logistics processes, procedures & tools, according to priorities agreed with CD, HQ Logistics & Audit departments;
- b) Ensure that all trainings courses are aligned with Acted logistics procedures & tools;

- c) Ensure daily staff training during any task completed, with the final objective to empower logistics & other staff about logistics processes;
- d) Support the formalization of logistics rules & tools, under the CLM supervision (memo drafting, flow charts, etc.).

### 3. Support logistics documentation

- a) Make sure that filing as defined in Acted manuals is part of the regular trainings to logistics staff;
- b) Review past documentation in capital & field offices when needed;
- c) Ensure the regular documentation flow from field offices to the capital office;

### 4. Upon request support logistics operations

The Logistics Volunteer might be requested to replace a CLO/ALO in case of his/her absence, under close supervision of the CLM; or to support emergencies, high workload periods, or any specific situation that would require an unusual workload in logistics. In case of CLM absence, the Logistics Volunteer will support the management of logistics teams, and the continuity of all logistics processes, under close supervision of the Country Director

## Required qualifications and technical competencies

- Post graduate Degree in logistics, supply chain management or equivalent, preferably at Master level
- Experience in logistics in a professional environment (internship)
- Familiarity with basic office software programs
- Knowledge of the humanitarian field will be an asset

## Conditions

Status: volunteer

- 300 USD per month living allowance
- Coverage of all accommodation, guesthouse, food, and travel costs, a luggage allowance of 50 kg
- The provision of medical, repatriation, and life insurance.
- One week pre-departure training in Acted HQ, including a 4-days in situ security training
- Psychological assistance

## How to Apply

Please send your application (cover letter + resume) to [jobs@acted.org](mailto:jobs@acted.org) under **Ref: CLV/WOS**